

ATC

NETWORK MANAGEMENT POLICY

ATC (or “Company”) provides this Policy in order to disclose its network management practices in accordance with the FCC’s Open Internet Rules. ATC manages its network to ensure that all of its customers experience a safe and secure broadband Internet environment that is fast, reliable and affordable.

ATC wants its customers to indulge in all that the Internet has to offer, whether it is social networking, streaming videos and music, to communicating through email and videoconferencing. On ATC’s network, all customers have access to all legal services, applications and online content. ATC’s customers generally will not be impacted by the protocols and practices that ATC uses to manage its network.

ATC’s Network Management Practices

ATC uses various tools and industry standard techniques to manage its network and deliver fast, secure and reliable Internet service. Such management tools and practices include the following:

I. Managing Congestion

ATC manages congestion by periodically monitoring its network at every interface throughout the core network. ATC uses software that takes snapshots and graphs in five-minute increments to demonstrate bandwidth utilization. This method is used and checked daily. ATC manages bandwidth usage on its network in the aggregate. In order to decrease instances of congestion on the network, ATC increases its backbone and uplink capacity, as needed.

ATC’s network and congestion management practices are ‘application-agnostic’, based on current network conditions, and are not implemented on the basis of customers’ online activities, protocols or applications. In the event of congestion on the ATC network, no preference is given to any specific type of Internet activity or service.

II. Network Security

ATC knows the importance of securing its network and customers from network threats and annoyances. The company has implemented an email filter for incoming emails and quarantines any messages that may be perceived as a threat. Customers may access and control whether these messages are kept or discarded and may forward any messages deemed safe to the customer’s inbox.

As its normal practice, ATC does not block any protocols, content or traffic for purposes of network security except that the company may block or limit such traffic identified as viruses, malware, or denial of service attacks to protect network integrity and the security of our customers.

Customers using conduct that abuses or threatens the ATC network or which violates the company's Acceptable Use Policy (AUP) will be asked to stop any such use immediately. A failure to respond or to cease any such conduct could result in service suspension or termination.

III. Network Performance

ATC makes every effort to support advertised speeds. The company has a [speed test site](#) within its network wherein ATC and its customers may test actual download and upload speeds. However, a customer's performance may also be affected by one or more of the following: (1) the particular websites being accessed; (2) capacity in the public Internet beyond ATC's network; (3) the customer's computer and equipment (including wireless router); and (4) the inside wiring at the customer's premise.

IV. Commercial Terms

For questions, complaints or requests for additional information on privacy policies, acceptable use policies, service descriptions, etc, please contact ATC at: **407 West 11th Street, Alma, GA 31510, 912-632-8603, info@atc.cc**.